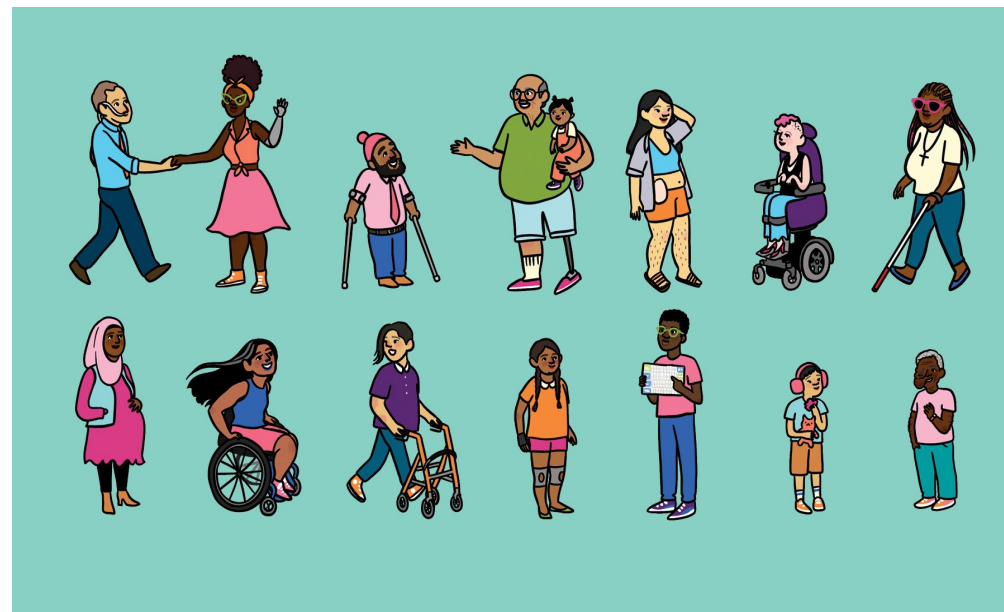


- ## How to get started?

- [www.kidsgrovedmedicalcentre.co.uk/your-care/reasonable-adjustments-for-patients](http://www.kidsgrovedmedicalcentre.co.uk/your-care/reasonable-adjustments-for-patients)**

RAL-07/07/25-V1

# What are Reasonable Adjustments?



**Dr Harbidge & Partners**  
**Kidsgrove Medical Centre**

Mount Road,  
Kidsgrove,  
Staffordshire,  
ST7 4AY.

Telephone: **01782 831101**

Email address: [Admin.M83023@staffs.nhs.uk](mailto:Admin.M83023@staffs.nhs.uk)

Website: [www.kidsgrovetmedicalcentre.co.uk](http://www.kidsgrovetmedicalcentre.co.uk)

## What are Reasonable Adjustments?

- The Equality Act 2010 says all health and care services must be accessible for people with disabilities. These are called reasonable adjustments.
- This includes people with a physical or sensory disability, people with a learning disability, autistic people or people with a long term condition such as dementia.
- Reasonable adjustments are unique to each person.
- You can have more than one reasonable adjustment.
- You can change your mind about your reasonable adjustments at anytime.

## Making healthcare accessible for everyone

- Reasonable adjustments are small changes we can make to your healthcare experience, that help to make our services more accessible.

## What kind of Reasonable Adjustments can we make?

Reasonable adjustments can sometimes be small changes such as:

- Providing longer appointment times.
- A quiet room for people to wait in.
- Wheelchair access or installing a ramp.
- Providing information in an easy to read format.
- Larger text on appointment letters or forms.
- Allowing space for guide dogs.
- Offering appointments at specific times based on your needs.
- Communicating in a preferred way like using sign language or a language interpreter.
- Do you want us to communicate with your family, friend or carers who give you support?

If you have any reasonable adjustments that aren't listed above, please let us know.