

Dr Harbidge & Partners



Kidsgrove Medical Centre



NEWSLETTER

Issue: 8 | December 2025

NHS

Providing NHS services



WELCOME TO OUR PRACTICE NEWSLETTER

Welcome to the next edition of our **Dr Harbidge & Partners** practice newsletter.

In our monthly newsletters you'll find updates on practice news, key announcements and messages from across Primary Care. You can expect to receive this newsletter on a monthly basis.

We'll continue to share information about upcoming events, opportunities to get involved in activities, and ways you can make a positive impact at your practice.



Newcastle North
Primary Care Network
Limited

Part of
Newcastle North PCN:

Audley Health Centre
Heathcote Street Surgery
Kidsgrove Medical Centre
Mount Road Practice
Talke Clinic

Friends & Family Feedback from November



Very Good/Good

Poor/Very Poor



95.7%

417 patients took part in
our friends and family
survey last month.



2.4%

"Appointment was on time. Receptionist and nurse were both very helpful and polite."



Data from November

• **2,329**

Appointments attended



• **72**

Missed appointments



• **717**

Online consultations



• **95.7%**

Patients recommend us



Do more with the NHS App!



NHS
App

We are now using Total Triage

We will be using **Total Triage** from **Thursday 18th December 2025**.

This change will help us reduce queues, cut phone wait times, and make sure appointments go to the people who need them most, when they need them.

Thank you for your understanding and support as we make this important improvement to our service.

For more information visit: www.kidsgrovemedicalcentre.co.uk/our-practice/total-triage

Thank you so much for the Christmas gift donations to the Alice Charity



Upcoming opening hours

- 24th December (8am - 4:30pm)
- 25th December - CLOSED
- 26th December - CLOSED
- 29th December (8am - 6pm)
- 30th December (8am - 6pm)
- 31st December (8am - 4:30pm)
- 1st January - CLOSED



Stay Well this WINTER

Warm
Keep your house warm this winter

Immunisations
Get your flu vaccination*

Neighbours
Keep an eye on elderly neighbours and relatives

Timely
Seek advice from a pharmacist at first sign of illness

Enough
Pick up repeat prescriptions so you have enough while pharmacies/surgeries are closed

Restock
Make sure you have enough food and medicine in the cupboard

UK Health Security Agency

Don't take antibiotics for colds and flu

Don't save leftover antibiotics for later, they don't work

Take them as directed by your GP, nurse or pharmacist

NHS

Repeat prescriptions?

Only order what you need

If you have enough medicine at home, there's no need to request more - you can request more in the future

Thank you for reading our practice newsletter, we hope you found the information relevant and useful. If you have any feedback or suggestions, please contact us by the below.

Email: Admin.M83023@staffs.nhs.uk or Visit: www.kidsgrovemedicalcentre.co.uk